



February 4, 2015

Ex Parte Notice

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Rural Call Completion, WC Docket Number 13-39

Dear Ms. Dortch:

On Monday, February 2, 2014, the undersigned, representing NTCA – The Rural Broadband Association, Colin Sandy from the National Exchange Carriers Association, and Eric Keber from WTA - Advocates for Rural Broadband (collectively, the “Rural Representatives”) met with the following representatives of the Federal Communications Commission (the “Commission”): Margaret Dailey, Vickie Robinson, Jeff Gee, John Visclosky, Richard Hovey, Randy Clarke and Martha Heller.

The Rural Representatives explained that calls continue to fail to reach rural areas at an alarming rate -- jeopardizing public safety, harming businesses and inconveniencing consumers. The Rural Representatives specifically expressed concerns about calls failing to reach customers of rural Competitive Local Exchange Carriers (“CLECs”) and relayed the explanations our members are hearing from originating carriers. The group discussed ways the CLEC rural call completion problem might be addressed.

Representatives from the Commission suggested that the Rural Representatives remind their members that there is a complaint form for consumers experiencing call completion problems available on the Commission’s web page, but that companies should be reminded to send information about call completion problems directly to the Commission via email.

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Thank you for your attention to this correspondence. Pursuant to Section 1.1206 of the Commission's rules, a copy of this letter is being filed via ECFS.

Sincerely,

/s/ Jill Canfield

Jill Canfield

Vice President of Legal and Industry

Assistant General Counsel

Cc: Margaret Dailey
Vickie Robinson
Jeff Gee
John Visclosky
Richard Hovey
Randy Clarke
Martha Heller