



June 2, 2016

***Ex Parte Notice***

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**RE: *Rural Call Completion, WC Docket No. 13-39***

Dear Ms. Dortch:

On Tuesday, May 31, the undersigned from NTCA – The Rural Broadband Association (“NTCA”) met with Margaret Dailey and Erin Boone from the Federal Communications Commission’s Enforcement Bureau and Adam Copeland and David Brody from the Wireline Competition Bureau to discuss continuing rural call completion problems.

Despite the Commission’s efforts and enforcement actions against originating carriers, rural consumers and businesses continue to fail to receive calls. Eighty percent of NTCA’s members who responded to a questionnaire indicated that they’ve had call completion problems in the past year. More than ¼ indicated that they receive complaints from subscribers at least weekly. The vast majority of failing calls are intended for subscribers of rural local exchange carriers (RLECs). While 11% of respondents indicated that only their competitive local exchange carrier (CLEC) operations continue to be impacted by call failure, the vast majority of failed calls are intended for RLEC subscribers.

As the Commission is well aware, undelivered voice traffic has serious personal, financial and public safety ramifications. The fact that issues are resolved more quickly now than in years past is a positive development, but it is inexcusable that calls continue to fail and that the root cause of has not been addressed. The group discussed possible further action the Commission could take, including a FCC registration requirement for intermediate providers.

Marlene H. Dortch

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Thank you for your attention to this correspondence. Pursuant to Section 1.1206 of the Federal Communications Commission's rules, a copy of this letter is being filed via ECFS.

Sincerely,

/s/ Jill Canfield

Jill Canfield

Vice President of Legal & Industry,

Assistant General Counsel

NTCA-The Rural Broadband Association

cc: Margaret Dailey  
Erin Boone  
Adam Copeland  
David Brody