Joining a Rally Challenge

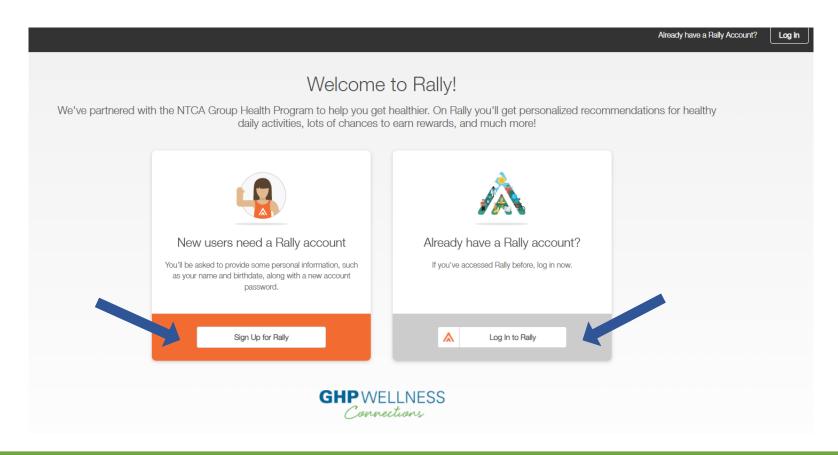
Desktop Experience

GHP WELLNESS Connections



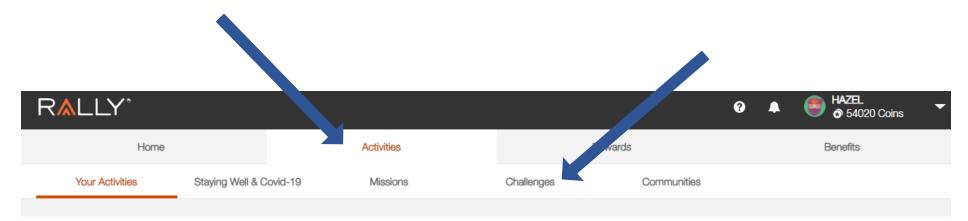


Step 1: Navigate to www.ntca.org/ghpwellnessconnections and either log in to your account or sign up



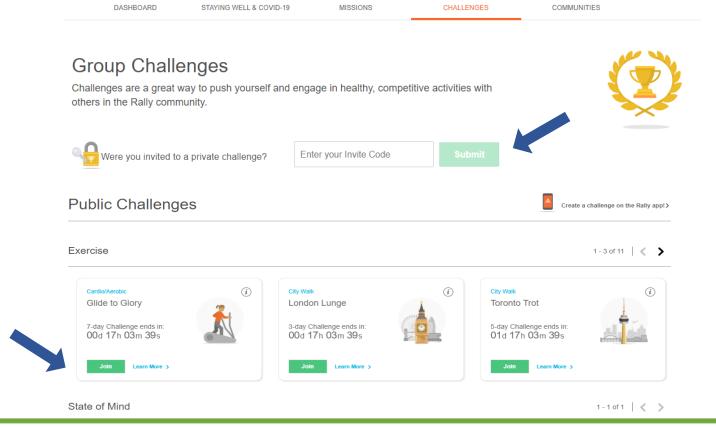


Step 2: Once logged in, select the Activities tab at the top of your screen, then the Challenges tab



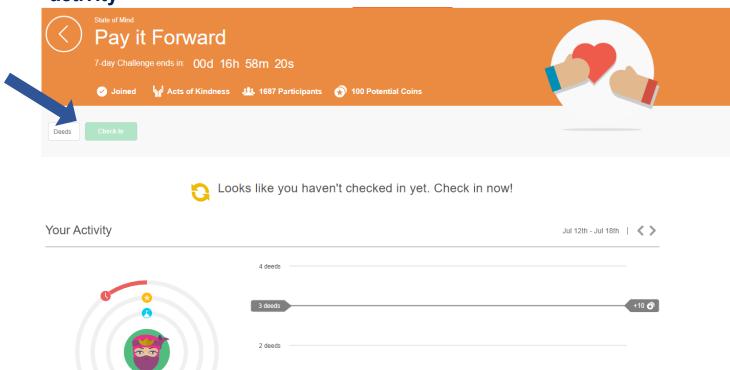


Step 3: From the challenges tab, click "Join" on any options below or submit an invite code into the box to join a private challenge





Step 4: Challenge details will populate. Click on Check In to log your activity



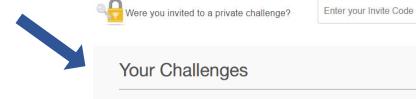


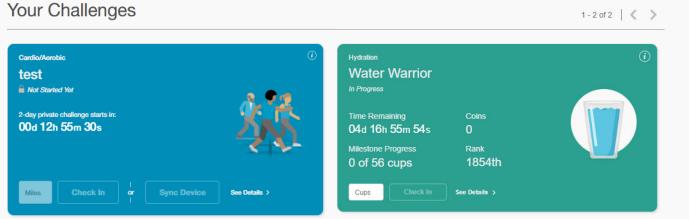
Step 5: Your challenge details appear under Your Challenges on the main Challenge page once you have joined.

Group Challenges

Challenges are a great way to push yourself and engage in healthy, competitive activities with others in the Rally community.

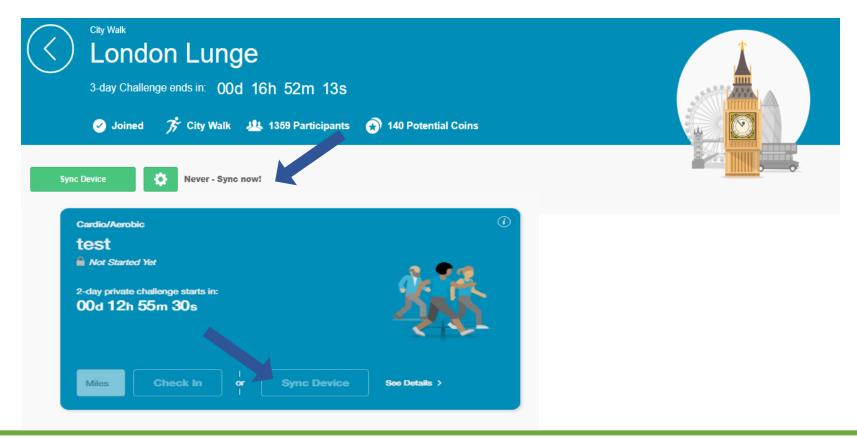








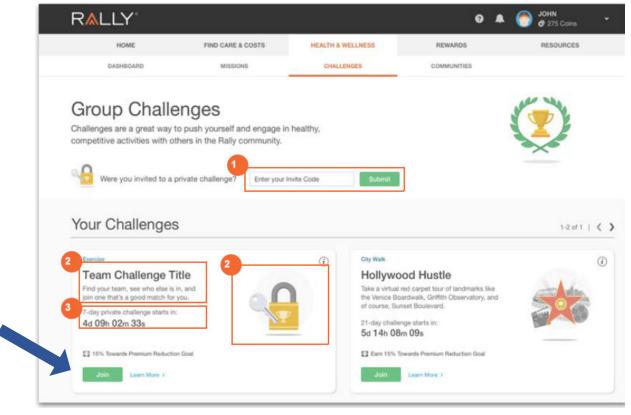
Step 6: If joining a distance challenge, select your tracking device with the green settings wheel. If you have previously synced a device, use the Sync Device button to update any recent activity.



www.ntca.org/benefits

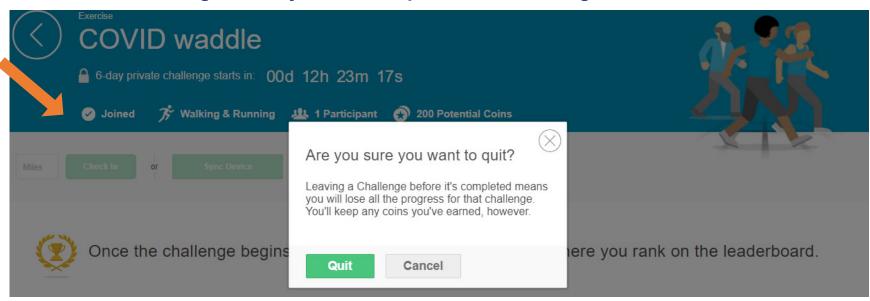


Step 7: If applicable, view available teams and join yours. If participating in an individual challenge, you're all set once you've entered your invite code. Note: You can also quit an individual (but not team-based) challenge, should you need to.



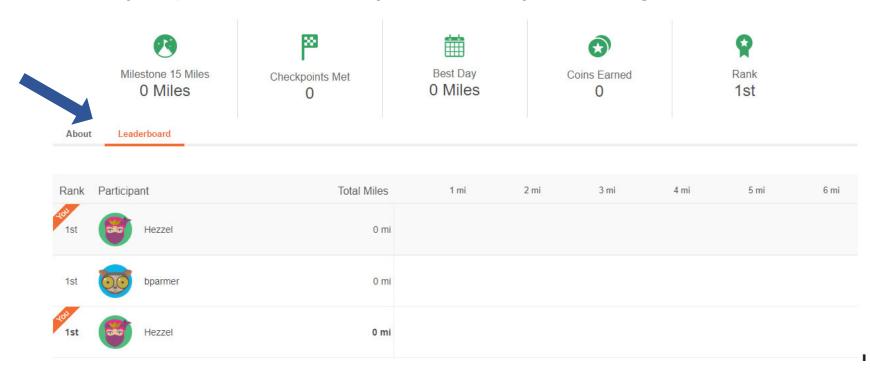


Step 7 cont'd: To quit an individual challenge, mouse over the check mark where you see Joined and it will change to Quit. Select the X mark to quit, and you'll see the following confirmation message. Note: you cannot quit a team challenge.





Step 8: Under Your Activity on the challenge details page, check out the leaderboard tab for your placement and activity. Good luck in your challenge!





FAQ and Other Resources

Can I quit a challenge once it's begun?

 You can guit a public or private individual challenge by mousing over the Joined notification on the challenge information page and clicking on Quit; however, you cannot quit a team challenge.

I'm having trouble syncing my device. Where can I find help?

• For syncing issues, first visit the Support Center on the Rally portal for answers to common questions. For advanced syncing issues, call Rally support at 1-877-484-7013

Do I need a device to be a part of a challenge?

• That depends on the challenge. For a private challenge set up as device-only, you need an approved app or device to participate. If it is a public challenge or a user-created challenge that allows manual tracking, you may self-report your activity.

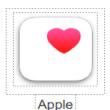
Does the Rally platform support Apple Watch data?

Yes. Rally App integrates with Apple's HealthKit. An individual should make sure that their Apple Watch data is being synced to HealthKit. When the individual goes to the Rally Device Tracker Manager, they can select HealthKit as their tracking methodology. Rally will pull all relevant data into the app.

What devices and apps can be synced with Rally?

Please see below:





Health















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FAQ and Other Resources

Can I go back to prior days and add steps, minutes, or meters to private challenges that have manual entry enabled?

• Currently the portal only supports entry for the current day. Rally is exploring allowing users to go back in time and add as needed.

How is my team's total activity calculated in a private team challenge?

• It depends on how the challenge was set up. Your team's total could be the average of all team members' activity or the sum of all team members' activity. Either way, the goal is to support and encourage each other throughout the challenge.

Is my distance calculated in steps or mileage?

It depends on how the challenge was set up (and could be either).

Can I be in both a public and private challenges at the same time?

Yes.

Can a Create Your Own Challenge last longer than 14 days?

• No, currently Rally does not support user-created challenges for longer than 14 days.

I am a wheelchair user who accrues distance in units of wheelchair pushes. Can I participate in a challenge?

• Absolutely. If participating in a private challenge, in this instance it is better for the challenge to be set up as both device-based and self-reported. You can self-report your activity based on what app you use, and the remaining participants can use a synced device for reporting.

I have limited physical mobility and will not be able to participate in a walk/run challenge. Can I join by swimming or biking, for example?

• Yes, you can join any of the public swimming or biking exercise challenges or a challenge that is not exercise-based (state of mind or nutrition).